Notes in italics

Time Allotted: 6 minutes
Estimated Current Time: 6 minutes
Overrun: 0 minutes

MAKE SURE YOU ARE TALKING TO AN ADULT 18 OR OLDER.

READ: Hello my name is _____ and I am calling from _______. We are conducting a national opinion survey about some issues in the news. [IF NECESSARY ADD: We are not selling anything or asking for donations, we'd just like your opinions.] This opinion survey is part of a Harvard University study and your participation is voluntary. Your phone number will not be published or retained by the researchers BUT you may receive a second phone call to verify the completion of the survey.

Could I please speak with the [ROTATE: youngest male/oldest female] 18 years old or older who is currently at home?

RACE/ETHNICITY SCREENER

PROGRAMMER NOTE: ONLY ASK SCREENER (S1 AND S2) TO FULFILL QUOTAS; OTHERWISE GO TO MAIN QUESTIONNAIRE

.S1. Just to make sure we have a representative sample what is your race? . DO NOT READ

White..................................................................................................................................... ......1
Black/African-American....................................................................................................... . .....2
Hispanic (Mexican American, Puerto-Rican, etc.)......................................................... SKIP S2 ......3
Asian....................................................................................................................................... ....4
(other)...................................................................................................................................... ....5
(don't know/refused) ........................................................................................................... .....6

IF NOT HISPANIC IN QS1
.S2. Do you consider yourself a Hispanic or Latino?

Yes .............................................................................................................................................. ....1
No............................................................................................................................................... ......2
(don't know/refused) ............................................................................................................... ......3
MAIN QUESTIONNAIRE

READ: First I have some questions about the health care system in this country….

.1. How would you rate the overall quality of our health care system? If A means excellent, B means good, C average, D poor and F Failing, what letter grade would you give our health care system?

A - excellent....................................................................................................... 1
B - good ............................................................................................................. 2
C - average ......................................................................................................... 3
D - poor .............................................................................................................. 4
F – failing........................................................................................................... 5
don’t know/refused ............................................................................................ 6

.2. When going to a doctor or health clinic for health care services, do you think that African Americans, Hispanics and other minority groups receive they same quality of health care as White Americans do, a higher quality of care, or a lower quality of care as White Americans do?

Same quality ...................................................................................................... 1
Higher quality .................................................................................................... 2
Lower quality ..................................................................................................... 3
don’t know/refused ............................................................................................ 6

READ SLOWLY: In fact, recent research has shown that African-Americans, Hispanics and other minorities receive lower quality of health care services and are less likely to receive even routine medical procedures than white Americans. This is true even when minorities have the same insurance and income as whites.

INTRO Q3-Q5: Please tell me whether each of the following is reason why minorities get less health care and lower quality health care than White Americans. (First/Next) INSERT RANDOMIZE? Is this a major reason, a minor reason or not a reason at all (why minorities get less health care and lower quality health care than White Americans)?

<table>
<thead>
<tr>
<th>Reason</th>
<th>Major reason</th>
<th>Minor reason</th>
<th>Not a reason at all</th>
<th>(dk ref)</th>
</tr>
</thead>
<tbody>
<tr>
<td>.3. Doctors, nurses and other health care professionals –</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>whether they mean to or not – treat minority patients differently than</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>white patients.....................</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>.4. Cultural or language barriers get in the way of</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>communication between doctors and patients.................................</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>.5. Minority patients are more likely than White patients to</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>disregard medical advice or refuse treatment for cultural reasons or</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>because they do not trust the health care system ......</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
.6. Please tell me whether you agree or disagree with the following statement: “Equal access to health care is a basic civil right of all Americans, like equal access to education, housing and jobs”

Do you strongly (agree/disagree) or somewhat (agree/disagree)?

Strongly agree ................................................................. 1
Somewhat agree ............................................................... 2
Somewhat disagree ............................................................ 3
Strongly disagree .............................................................. 4
don’t know/refused ........................................................... 5

INTRO Q7-Q12 READ: Next I am going to read some ideas people have for ending inequality in health care. As I read each please tell me how important you think it is. (First/Next) INSERT RANDOMIZE? Is this very important, somewhat important, not too important or not important at all in ending inequality in health care

<table>
<thead>
<tr>
<th>Idea</th>
<th>Very imp</th>
<th>Smwht imp</th>
<th>Not too imp</th>
<th>Not imp. at all</th>
<th>dk./ ref</th>
</tr>
</thead>
<tbody>
<tr>
<td>7. Requiring medical students and doctors to take classes about how best to communicate with and treat patients of different racial and ethnic backgrounds</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>8. Working with minority communities about how best to get the health care they need and how to participate in treatment decisions</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>9. Giving extra payments to doctors who have a track record of going out of their way to provide high quality care to minority patients</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>10. Penalizing doctors, hospitals and insurance companies with a track record of treating people differently based on their race or ethnicity</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>11. Requiring doctors and hospitals to provide interpreters for non-English speaking patients</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>12. Increase the number of minorities who work in health care</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
</tbody>
</table>
.13. In California there is an initiative on the ballot, called the Racial Privacy Initiative, which would ban the state from classifying people according to race, ethnicity, color or national origin.

ROTATE STARTING STATEMENT:
- Supporters of this initiative argue that this is a long overdue step toward a color-blind society that treats all people equally.
- Opponents of this initiative argue that it will make it difficult to study how minorities are treated in the health care system and the problems we have been talking about – like minorities getting poorer quality healthcare than whites – will go undetected.

IN CALIFORNIA: If the election were held today, would you vote "yes" to support this initiative, or "no" to oppose it?
IN OTHER STATES: If this initiative were on the ballot in your state would you vote "yes" to support this initiative, or "no" to oppose it?

Yes, support ................................................................................................................. 1
No, oppose .................................................................................................................... 2
DO NOT PROBE don’t know/refused............................................................................ 3

READ: Just a few more questions, for informational purposes, and then we are done…

.14. RECORD GENDER

Male ...................................................................................................................... 1
Female ............................................................................................................... 2

.15. What is your age?

RECORD ___ ______
IF REFUSED: I am going to read you some categories. Stop me when we get to yours.

18-24 years ............................................................................................................. 1
25-29 ...................................................................................................................... 2
30-34 ...................................................................................................................... 3
35-39 ...................................................................................................................... 4
40-44 ...................................................................................................................... 5
45-49 ...................................................................................................................... 6
50-54 ...................................................................................................................... 7
55-59 ...................................................................................................................... 8
60-64 ...................................................................................................................... 9
65-69 ...................................................................................................................... 10
70-74 ..................................................................................................................... 11
75 or more ............................................................................................................ 12
(don’t know/refused) ............................................................................................ 13
.16. What is the last year of schooling that you have completed…ONLY READ LIST IF NECESSARY

1 - 11th grade............................................................................................................... 1
High school graduate .................................................................................................... 2
Non-college post H.S.................................................................................................... 3
Some college – no four-year degree/ Associates Degree ............................................. 4
College Graduate ......................................................................................................... 5
Post-College/ Graduate School ..................................................................................... 6
(don’t know/refused) .................................................................................................... 7

.17. Last year, what was your total family income from all sources, before taxes? Just stop me when I get to the right category…

READ. DO NOT ROTATE

Below $10,000 .............................................................................................................. 1
More than 10 but less than 20 thousand ....................................................................... 2
More than 20 but less than 30 thousand ....................................................................... 3
More than 30 but less than 40 thousand ....................................................................... 4
More than 40 but less than 50 thousand ....................................................................... 5
More than 50 but less than 75 thousand ..................................................................... 6
More than 75 but less than 100 thousand ................................................................... 7
Above 100 thousand ..................................................................................................... 8
(don’t know/refused) ................................................................................................... 9

.18. Generally speaking, do you think of yourself as a Republican, a Democrat, an Independent, or something else?

Republican................................................................................................................... 1
Democratic................................................................................................................... 2
Independent .................................................................................................................. 3
(don’t know/refused/other) ........................................................................................... 4

ONLY ASK Q19 AND Q20 IF SCREENER NOT ASKED

.19. Just to make sure we have a representative sample what is your race? . DO NOT READ

White..................................................................................................................................... 1
Black/African-American....................................................................................................... 2
Hispanic (Mexican American, Puerto-Rican, etc.) ..........GO TO THANK AND DISMISS...... 3
Asian.................................................................................................................................... 4
(other).................................................................................................................................. 5
(don’t know/refused) ......................................................................................................... 6
IF NOT HISPANIC IN Q19

.20. Do you consider yourself a Hispanic or Latino?

Yes ........................................................................................................................................... 1
No............................................................................................................................................ 2
(don't know/refused) ............................................................................................................... 3

THANK AND DISMISS. READ: Thank you for taking the time to complete this important survey. Have a nice (afternoon/evening)